

Mandatory

- REALTOR[®] Principal vs. REALTOR[®] Principal of another firm
- REALTOR[®] vs. REALTOR[®] if REALTOR[®] Principal is enjoined
- Client vs. REALTOR[®] Principal if Client agrees to be bound by outcome

Voluntary

- REALTOR[®] vs. REALTOR[®] from the same firm **IF** with the same firm at the same time the dispute arose
- REALTOR[®] Principal vs. Non-member licensee, if non-member agrees
- Customer vs. REALTOR[®] Principal **IF** written contractual agreement between the customer and client